



ONLINE CONVERSATION CLASS

GENERAL SALES CONDITIONS

1 - ONLINE CONVERSATION CLASS

The online conversation class is made to practice speaking skills and develop the ability to communicate effectively.

The online conversation class takes place on Google Meet. The link to connect to the online conversation class will be provided once payment and booking confirmed.

Classes may be taught by different teachers. Oh Speak will assign a qualified teacher according to availability, class level, and scheduling. The teacher may therefore vary from one class to another.

2 - BOOKING

The online conversation class can be booked by email (samantha@ohspeak.com) or via online booking system on <https://www.ohspeak.com/book-online>

By booking an online conversation class session, you automatically accept these general sales conditions.

3 - FEES AND PAYMENT

All sales are final. We do not offer refunds or exchanges once a purchase is completed.

Booking and payment are made via online booking system on [Ohspeak.com](https://www.ohspeak.com).

If the client prefers to pay by bank transfer, they may choose the option "In-person payment." The booking will be considered confirmed only after full payment has been received on my account :

Samantha Leseurre
IBAN: LT83 3250 0016 1547 4308
BIC: REVOLT21

An invoice and/or proof of payment can be sent on request.

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PACKAGE	PRICE	SPECIFICITIES
FIRST CLASS TRIAL	10€	NEW CLIENT ONLY, ONE TIME USE
ONE SESSION	15€	SINGLE CLASS, NO COMMITMENT
4 SESSIONS - VALID FOR 1 MONTH *	52€	TO BE USED WITHIN ONE MONTH OF PURCHASE
8 SESSIONS - VALID FOR 1 MONTH*	97€	TO BE USED WITHIN ONE MONTH OF PURCHASE
10 SESSIONS - VALID FOR 3 MONTH*	122€	TO BE USED WITHIN THREE MONTHS OF PURCHASE
1 MONTH UNLIMITED*	129€	UNLIMITED ONLINE CONVERSATION CLASS WITHIN AVAILABLE SLOTS FOR 1 MONTH
3 MONTHS UNLIMITED*	359€	UNLIMITED ONLINE CONVERSATION CLASS WITHIN AVAILABLE SLOTS FOR 3 MONTHS

*Clients who purchase a package may be invited to join Oh Speak's exclusive WhatsApp group for students. The group is intended to provide an additional space for students to practise the language, exchange ideas, and communicate with other learners.

Students are expected to respect the purpose of the group and other members. Participation in the WhatsApp group is optional and does not replace or form part of the scheduled conversation classes.

Access to the group is linked to an active class package and may end when the package expires or is fully used.



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4- MODIFICATION AND CANCELLATION

Modification and cancellation are free of charge until 24 hours before the class. Once this deadline has been passed, the full amount will be invoiced and **no reimbursement can be requested.**

Modifications can be made by email : samantha@ohspeak.com

In the event that a package has not been fully used, no postponements or refunds will be accepted.

5-CONFIDENTIALITY ET NON DISCLOSURE AGREEMENT

The teacher and the student mutually undertake to keep confidential all information and documents, whatever their form and nature (economic, technical, commercial, etc.), to which they may have had access in the class or during exchanges that took place prior.

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5-CONTACT

For any questions or concern please contact:

Samantha Leseurre

samantha@ohspeak.com